

PATENT
10/082,414

concisely defined in terms of claim 2, the subject matter could be allowable. The claims have been amended to substitute "crash rate" which is concisely defined in the present specification.

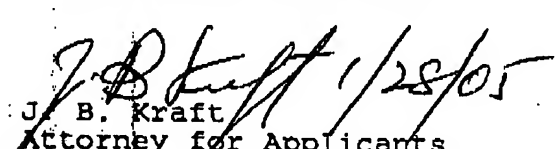
Reference is made to page 4, lines 32-34 of the present specification:

"...using the ratio of the crash count to the total opening of program count, an unrequested closing or crash rate level may be determined for each application program."

If the allowance of the Application would be presently expedited, Applicants will consider amending all claims to this end.

As outlined in the interview, in addition to the formal submission of this Interview Summary, this Summary including the proposed amendment will be sent to Examiner's informal facsimile station.

Respectfully submitted,


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